

## **Be Well Collaborative, PLLC**

### Terms & Disclaimers

#### **General Information Disclaimer**

The information provided by Be Well Collaborative, PLLC (“Be Well”) on this website is for educational and informational purposes only and is not intended as medical advice, diagnosis, or treatment. Use of this website does not establish a provider–patient relationship. Medical services are provided only after completion of required intake forms, informed consent, and a formal evaluation through our secure patient platform.

#### **Telehealth & Provider–Patient Relationship**

Be Well provides services via telehealth. A provider–patient relationship is established only after registration, completion of intake documentation, and evaluation through our secure system. Communication through this website, email, or phone does not establish a clinical relationship.

#### **Emergency Notice**

Be Well does not provide emergency services.

If you are experiencing a medical or psychiatric emergency, call 911 or go to the nearest emergency department.

Do not use this website, email, or messaging for urgent concerns.

#### **Privacy & Communication**

Please do not submit personal health information (PHI) through this website or standard email. For secure communication, patients must use the designated patient portal.

Electronic communications outside of the secure portal may not be fully secure.

#### **Supplement & Wellness Product Disclaimer**

Be Well may recommend dietary supplements and wellness products as part of an individualized care plan. These recommendations are based on clinical judgment and available evidence; however:

Supplements are not evaluated by the Food and Drug Administration (FDA) for the

diagnosis, treatment, cure, or prevention of disease

Use of supplements is voluntary

Patients should discuss all supplements with their healthcare provider, especially if pregnant, nursing, or taking medications

Be Well may provide access to third-party supplement dispensaries. We may receive a commission from purchases made through these platforms. Patients are not required to purchase supplements through any specific vendor and may obtain products independently.

### **Laboratory Testing & Insurance Disclaimer**

Laboratory testing may be recommended as part of your care. Insurance coverage for laboratory services varies widely and is not guaranteed.

Patients are responsible for verifying coverage with their insurance provider

Out-of-pocket costs may apply

Be Well does not determine insurance coverage or pricing for third-party laboratory services

Be Well is not responsible for charges incurred through laboratories or other external vendors

Good Faith Estimate (No Surprises Act)

You have the right to receive a “Good Faith Estimate” explaining the expected cost of your medical care.

This applies to patients who are uninsured or not using insurance

The estimate includes reasonably expected charges for services provided by Be Well  
Additional services (including labs, medications, or external services) may result in additional charges

If your final bill is at least \$400 more than your Good Faith Estimate, you have the right to dispute the charges.

### **Cash-Pay & Non-Covered Services**

Be Well offers a combination of insurance-based and cash-pay services.

Functional psychiatry services, specialized lab interpretation, wellness services, and certain programs may not be covered by insurance

These services are optional and provided on a self-pay basis

Patients will be informed of fees prior to receiving services

### **Medications & Compounded Products**

Some prescribed medications may include compounded formulations obtained from licensed compounding pharmacies.

Compounded medications are not reviewed by the FDA in the same manner as commercially available medications

Treatment decisions are based on clinical judgment and individualized patient needs

Patients are encouraged to ask questions and understand the risks and benefits of all prescribed therapies.

### **Results Disclaimer**

Individual results vary. Outcomes related to mental health treatment, weight management, and functional medicine approaches depend on multiple factors, including adherence to treatment, underlying health conditions, and individual response.

Be Well does not guarantee specific outcomes.

### **Third-Party Services & Links**

Be Well may recommend or link to third-party services, including laboratories, pharmacies, or supplement providers.

Be Well is not responsible for the policies, pricing, or services of third-party entities

Use of third-party services is at the patient's discretion

Acceptance of Terms

By signing this consent and engaging in services with Be Well Collaborative, you acknowledge that you have read, understand, and agree to these Terms & Disclaimers.